
Meeting: Executive

Date: 13 October 2009

Subject: Quarter 1 Performance Report

Report of: Councillor Richard Stay - Portfolio Holder for Business Transformation

Summary: The report highlights the Quarter 1 performance for Central Bedfordshire Council and its partners through the Local Area Agreement (LAA).

Advising Officer: Richard Ellis (Director of Business Transformation)

Contact Officer: Ian Porter (AD Policy, Partnerships & Performance)

Public/Exempt: Public

Wards Affected: All

Function of: Executive

Key Decision No

Reason for urgency/
exemption from call-in
(if appropriate) N/A

RECOMMENDATIONS:

- 1. that the Executive notes and considers this report, including any recommendations from the Overview & Scrutiny Committees.**
- 2. that the Executive considers any issues from this report for immediate action – including any areas that could usefully be referred to Overview & Scrutiny for detailed review.**

Reason for Recommendations: To ensure a rigorous approach to performance management across Central Bedfordshire Council

Introduction

1. The Council's framework for performance management supports the delivery of CBC's priorities.
2. The Council now has monthly performance reporting in place. Those indicators that the Directors have identified as 'critical' now form the quarterly corporate performance suite – included at Appendix A.
3. The indicators for Central Bedfordshire's LAA are included at Appendix B. The report was discussed at the Local Strategic Partnership Board meeting on 22 September.
4. The final weighted Place Survey indicators have recently been released by DCLG. An analysis of these indicators is included at Appendix C. It should be noted that this survey was carried out in November 2008 by the legacy authorities; Mid and South Bedfordshire District Council. Therefore the data is now almost 12 months old and some of the survey questions relate to the legacy councils, not Central Bedfordshire Council. However, this data still provides useful intelligence on public perceptions of the area and has been used by the inspectorates to help form their judgement for the Comprehensive Area Assessment (CAA) inspection.

Quarter 1 – Key Messages

3. For the first quarter of 2009/10 there have been difficulties (linked to the nature of many of the new measures) in collecting national indicator data. This is a consistent issue across the 3 other new District based Unitary Councils and no Quarter 1 Performance Reports have been produced so far by these Councils. In fact Cheshire East Council's first Performance Report will be a mid-year report in November.
4. Consequently, there are several indicators contained within this report where performance information is not yet available.

Work is ongoing to ensure this is addressed for Quarter 2.

Conclusion and Next Steps

5. This is the first Quarterly Performance Report for Central Bedfordshire Council.
6. The Executive notes and considers this report, including any recommendations from the Overview & Scrutiny Committees.
7. The Executive considers any issues from this report for immediate action – including any areas that could usefully be referred to Overview & Scrutiny for detailed review.

CORPORATE IMPLICATIONS

Council Priorities:

The Quarterly Performance Report underpins the delivery of the Council's Priorities

Financial:

None

Legal:

None

Risk Management:

None

Staffing (including Trades Unions):

To provide an overview of the current performance of sickness absence

Equalities/Human Rights:

A selection of these indicators in this performance set cut across and are impacted by all of our Central Bedfordshire Communities.

Our understanding of all of these communities will contribute to improvement in service quality.

Community Safety:

To provide an overview of the current performance of community safety

Sustainability:

To provide an overview of the current performance of sustainability

Appendices:

Appendix A – Quarter 1 Performance Report

Appendix B – Central Bedfordshire Local Area Agreement 2008/09 to 2010/11

Quarter 1 2009/10 Performance Report – Overview including overall RAG score

Appendix C – Central Bedfordshire's Place Survey results

Background Information: None